

### WEATHERTIGHTNESS WARRANTY BUILDING INTEGRITY ONE WARRANTY AT A TIME



## INDUSTRY LEADING

#### Warranty Programs

You need a construction solution that will last long after the completion of the project. That is why we make it easy to ensure the quality and longevity of your roof with the industry's most comprehensive warranty programs.

Not only do our warranties offer the utmost in weathertightness protection, but they also serve as a resource to verify the proper installation of roof systems throughout the construction process. The end result is a higher-quality product backed by a warranty you can count on.

Read on to learn more about our unique warranty program offerings – and most importantly, how to guarantee the integrity of your roof for many years to come.



# ALL UNDER ONE ROOF

Exceptional Coverage Options

As one of the most reputable metal building manufacturers in the industry, we understand that the extensiveness of your warranty needs can vary significantly depending on the size and scope of the project. For this reason, we have developed two primary warranty programs, each of which offers a distinctive range of options and benefits.

#### Standard I, II & III Warranty Programs

#### Overview

Competitive standard warranties that serve to cover the weathertightness of the building, provided it has been installed in accordance with our erection drawings.

#### Responsibility

Jointly issued between our company and the roofing contractor/erector. This means that the erector has joint responsibilities with regards to repairs.

#### Ownership

Erector's name on warranty.

#### Installation Requirements

Certified Installation only required for Standard III.

#### Inspection Requirements

Inspection at additional cost – not required as part of program.

#### Primary Benefits

Provides cost-effective weathertightness warranty coverage.

#### Single-Source<sup>™</sup> I, II & III Warranty Programs

#### Overview

Premier warranties that include geometry and detail review, along with regular inspections to ensure that the approved details are being followed. Inspection reports are provided to the roofing contractor and architect to ensure compliance with warranty requirements.

#### Responsibility

We maintain sole responsibility for the warranty from day one – it is our job to manage repairs.

#### Ownership

Our name only on warranty.

#### Installation Requirements

Certified Installer required for all three warranties.

#### Inspection Requirements

Inspections required at key intervals during roof installation required – roof must be in compliance before warranty is issued.

#### Primary Benefits

Superior industry leading program to ensure accurate roof installation and provide long-term protection.

### Sound Protection From A NAME YOU CAN TRUST

#### Standard I, II & III Warranties

Standard Warranties provide you with a reliable protection plan for weathertightness. These Warranties are jointly issued by the Building Manufacturer and the Roofing Contractor. In order for the responsibility for leak repair to fall on the Building Manufacturer, the roof system must have remained leak free for 24 consecutive months and been installed in accordance with our standard Erection Drawings.

Standard warranties must be pre-approved prior to the purchase of your building. Depending on roof geometry, certain areas may be excluded from the warranty due to circumstances beyond our control, such as tie-in to existing buildings. Depending on the complexity of the building, inspections may be required at additional cost.

Standard Warranty Liability*		
Warranty Type	Maximum Liability	
Standard I	\$ .20 Per Square Foot	
Standard II	\$ 3.50 Per Square Foot	
Standard III	No Dollar Limit	

WARRANTY COST				
Warranty Type	Standard I	Standard II	Standard III**	
5 Year	\$ .06 Per sq. ft.	\$ .11 Per sq. ft.	\$ .19 Per sq. ft.	
10 Year	\$ .08 Per sq. ft.	\$ .13 Per sq. ft.	\$ .25 Per sq. ft.	
15 Year	\$ .09 Per sq. ft.	\$ .15 Per sq. ft.	\$ .28 Per sq. ft.	
20 Year	\$ .10 Per sq. ft.	\$ .17 Per sq. ft.	\$ .32 Per sq. ft.	
Min. Charge	\$ 1,060.00	\$ 2,120.00	\$ 3,180.00	

\*The total liability of Manufacturer under this warranty is limited to per square foot of roofing material. Manufacturer shall have the right to charge to the liability account all reasonable expenses (including, but not limited to, investigation expenses) incurred in satisfying the requirements of this warranty. \*\*All Standard III Warranties require a Heritage "Certified Installer" with a photo ID to be present on the job site at all times.



### PREMIER PROGRAMS FOR THE ULTIMATE GUARANTEE

#### Single-Source<sup>™</sup> I, II & II Warranties

Our Single-Source<sup>™</sup> Warranty Programs help to ensure the integrity of your roof unlike any other in the industry. That is because we take an active role in the application of the roofing system before, during and after construction.

#### Single-Source<sup>™</sup> programs require that:

- The roof design is reviewed to ensure that the geometry meets the warranty requirements before installation begins
- The roof is properly installed before the warranty is issued
- The building owner is satisfied with the constructed roof system

We offer three levels of Single-Source<sup>™</sup> Warranties depending on the amount of protection the building owner requires (See Warranty Liability Chart).

Single-Source<sup>™</sup> Weathertightness Warranties assign our company full responsibility for the roof system for the duration of the warranty. Should a claim ever be filed, the building owner need only make one call – to us and us alone. Our solution virtually eliminates the frustration of having to contact and involve multiple parties to process the claim.

All Single Source<sup>™</sup> Warranties require that a Certified Installer, with photo ID, be present on the job-site during all roofing activities. In addition inspections will be required at key intervals while the roof is being installed.

These inspections will be conducted by highly proficient inspectors, knowledgeable in all aspects of our Standing Seam Roof Systems – so you can rest assured that your roof will be built correctly and backed by our word.

Single-Source <sup>™</sup> Warranty Liability		
Warranty Type	Type Maximum Liability	
Single-Source I	\$ 7.00 Per Square Foot	
Single-Source II	\$ 14.00 Per Square Foot	
Single-Source III	No Dollar Limit	

WARRANTY COST					
Warranty Type	Single-Source I**	Single-Source II**	Single-Source III**		
5 Year	\$ .20 Per sq. ft.	\$ .28 Per sq. ft.	\$ .37 Per sq. ft.		
10 Year	\$ .22 Per sq. ft.	\$ .30 Per sq. ft.	\$ .39 Per sq. ft.		
15 Year	\$ .24 Per sq. ft.	\$ .32 Per sq. ft.	\$ .41 Per sq. ft.		
20 Year	\$ .27 Per sq. ft.	\$ .34 Per sq. ft.	\$ .43 Per sq. ft.		
Min. Charge	\$ 4,240.00	\$ 4,770.00	\$ 5,300.00		

\*The total liability of Manufacturer under this warranty is limited to per square foot of roofing material. Manufacturer shall have the right to charge to the liability account all reasonable expenses (including, but not limited to, investigation expenses) incurred in satisfying the requirements of this warranty. \*\*Warranty charges for Single-Source Warranties include three inspections.

### ROOF INSPECTION PROGRAM

#### Ensuring Quality One Step at a time.

With every building, our goal is to make sure the roof is properly installed. We believe that a comprehensive roof inspection program is essential in order to achieve that goal. Our intent is to team up with the Design Professional, Roofing Contractor and/or the Builder to achieve the best possible outcome: A well built, leak-free roof and a satisfied building owner.

Over the years, we have invested millions of dollars designing and testing our products and developing in-depth installation manuals. These manuals are the most complete and easy-to-understand in the industry and give your Certified Installer a clear path to accurate roof installation.

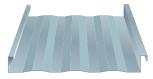
In addition, issuance of the Single-Source<sup>™</sup> Warranty requires that the installation be supervised by a certified professional – giving you and the owner a peace of mind in knowing that the roof was properly installed.



### **COVERED PANEL PROFILES**

By Single-Source<sup>™</sup> and Standard Weathertightness Warranties

These panels may not be warrantable in all environmental conditions, designs or with some building geometries. Please consult your nearest sales office.



BattenLok® HS



Craftsman<sup>™</sup> HB









Ultra-Dek®



SuperLok®



Curved BattenLok®

### ESTABLISHING A LASTING PARTNERSHIP FOR A LASTING WARRANTY SOLUTION

Single-Source<sup>™</sup> Customer Agreement

The path to a lasting construction solution begins with the creation of our Customer Agreement. Prior to finalizing a warranty program, one of our representatives will work with you to complete this contract, which clearly defines the responsibilities of all involved parties.

Not only does this keep you informed about the obligations you must facilitate in order to execute the terms of the warranty, but it also clarifies what our company's responsibilities will be moving forward. This way, there is no question as to who will be handling such issues as safety, inspections, installation and equipment.

In the end, the Customer Agreement is key to ensure that all parties are working together to achieve the best possible application of the roofing system. Most important, it represents a partnership built on a foundation of commitment to quality and superior performance.

Before you get started on your next construction project, make sure you provide a building with the utmost integrity. To find out how, call on our warranty experts today.





Call or visit us online or in the store nearest you to meet with a project expert to learn more about our product offerings.

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